



SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA
SELF-HELP CENTER & FAMILY LAW FACILITATOR'S OFFICE

****In-person Self-Help services are suspended during the COVID-19 pandemic****

<p><u>LIVE CHAT HOURS</u> Monday – Thursday 9:00 a.m. - 12:00 p.m. & 1:00 p.m. – 4:00 p.m.</p> <p>*We may stop taking new chats before the stated hours once we reach capacity</p> <p>Visit the website https://www.alameda.courts.ca.gov/self-help, click the red tab for "SELF-HELP" tab, a blue & white icon will appear in the lower right-hand corner of your screen indicating LiveChat is available.</p>	<p><u>TEL. (510) 272-1393</u> Phone hours: Monday – Thursday 2:00 p.m. - 4:00 p.m.</p> <p>*Messages can only be left during phone hours. Calls are returned within 5 business days.</p>
<p>In-person assistance with Temporary Restraining Orders available at the Hayward Hall of Justice, 24405 Amador Street, Hayward, CA 94544 <i>*TEMPORARILY CLOSED UNTIL FURTHER NOTICE*</i></p>	
<p>The Center provides information and assistance with:</p> <ul style="list-style-type: none">• Divorce • Parentage • Custody/Visitation/Support • Name Change• Small Claims • Consumer Debt Collection (limited assistance) • Gender Change• Eviction Defense • Guardianship (of the person) • Limited Conservatorship• Restraining Orders: Civil Harassment, Domestic Violence & Elder Abuse	

♦Language services are available♦

- Self-Help services vary in scope, and depending on your matter, you may be provided a referral, assisted the same day, scheduled for a future appointment, or asked to contact Self-Help another day.
- Self-Help does not provide legal advice and cannot represent you in court. If you are represented by an attorney, or have an attorney of record, Self-Help is unable to provide assistance with your case.
- Referrals are available to outside agencies and organizations regarding matters that Self-Help is unable to assist with.

Partner Clinics (by appointment only)

Clinics held by East Bay Community Law Center call (510) 548-4064

• Consumer Debt Clinic • Eviction Defense

Clinics held by Legal Access Alameda call (510) 302-2222

• Low Income Landlord • Bankruptcy • Family Law

PLEASE SEE REVERSE SIDE FOR A LIST OF ADDITIONAL COMMUNITY RESOURCES

ADDITIONAL RESOURCES

Alameda County Bar Association

(510) 302-2222

Lawyer Referral Service: (Referrals to private attorneys. These attorneys charge for their services)

Legal Access Alameda: (Family Law, Bankruptcy, Low-Income Landlords and Legal Assistance Saturday Program)

Alameda County Family Justice Center

(510) 267-8800 or info@acfjc.org

(Assistance for individuals experiencing domestic violence, stalking, sexual assault, child abuse, elder abuse, child abduction, or human trafficking)

Asian Pacific Islander Legal Outreach

310 8th Street, Suite 308, Oakland, CA 94607

(510) 251-2846

(Family law; Domestic Violence Restraining Orders; immigration; elder abuse; public benefits)

Bay Area Legal Aid

1735 Telegraph Ave., Oakland, CA 94612

(800) 551-5554

(Family law; Domestic Violence Restraining Orders; public benefits; housing rights)

Centro Legal de La Raza

3400 E. 12th St., Oakland, CA 94601

(510) 437-1554

(Immigration services; pre-eviction advocacy; eviction defense)

East Bay Community Law Center

2921 Adeline St., Berkeley, CA 94703

(510) 548-4040

(Eviction defense for low income tenants living in Oakland or Berkeley; consumer rights; record expungements)

Eviction Defense Center

350 Frank H. Ogawa Plaza #703, Oakland, CA 94612

(510) 452-4541

(Eviction defense, including court representation, for low income tenants living in Alameda County)

Family Violence Law Center

(510) 208-0220

(Domestic Violence Restraining Orders)

Legal Assistance for Seniors

333 Hegenberger Road, Ste. 850, Oakland, CA 94621

(510) 832-3040

(Elder abuse; guardianship for individuals age 50+)