



SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA
SELF-HELP CENTER & FAMILY LAW FACILITATOR'S OFFICE



LIVE CHAT HOURS

Monday – Thursday
 9:00 a.m. - 12:00 p.m.

***We may stop taking new chats before the stated hours
 once we reach capacity**

To access the Self-Help webpage and LiveChat, use your phone to scan the QR code located in the top right-hand corner of this sheet or go to www.alameda.courts.ca.gov/self-help.

TEL. (510) 272-1393

Phone hours:

Monday – Thursday
 2:00 p.m. - 4:00 p.m.

***Messages can only be left during phone hours. Calls are returned within 5 business days.**

IN PERSON APPOINTMENTS/REMOTE APPOINTMENTS/REMOTE WORKSHOPS

Please contact us via LiveChat or phone to be screened for an appointment or workshop.

**Appointments are held IN PERSON or remotely (Zoom or phone) and
 Workshops are held remotely (Zoom).**

Referrals are available for those who do not qualify for an appointment or workshop.

NOTE: Walk-in services are not available at this time.

Self-Help Center provides information and assistance with:

- Divorce • Parentage • Custody/Visitation/Support
- Stepparent Adoption to Confirm Parentage • Name Change • Gender Change
- Small Claims • Consumer Debt Collection (limited assistance)
- Eviction Defense • Guardianship (of the person) • Limited Conservatorship
- Restraining Orders: Civil Harassment, Domestic Violence & Elder Abuse
- CARE (Community Assistance, Recovery, and Empowerment)

♦Language services are available♦

- **Self-Help services vary in scope, and depending on your matter, you may be provided with a referral, assisted the same day, scheduled for a future appointment or workshop, or asked to contact Self-Help another day.**
- **Self-Help does not provide legal advice and cannot represent you in court. If you are represented by an attorney, or have an attorney of record, Self-Help is unable to provide assistance with your case.**
- **Referrals are available to outside agencies and organizations regarding matters that Self-Help is unable to assist with.**

Community Clinics (by appointment only)

Clinics held by East Bay Community Law Center call (510) 548-4040

- Consumer Debt Clinic •Eviction Defense

Clinics held by Legal Access Alameda call (510) 302-2222

- Low Income Landlord •Bankruptcy •Family Law

PLEASE SEE REVERSE SIDE FOR A LIST OF ADDITIONAL COMMUNITY RESOURCES

ADDITIONAL RESOURCES

Alameda County Bar Association (510) 302-2222

Lawyer Referral Service: Referrals to private attorneys. These attorneys charge for their services.
Legal Access Alameda: Family Law, Bankruptcy, Low-Income Landlords and Community Legal Assistance Saturday Program (CLASP).

Alameda County Family Justice Center (510) 267-8800 or info@acfjc.org

Assistance for individuals experiencing domestic violence, stalking, sexual assault, child abuse, elder abuse, child abduction, or human trafficking

Asian Pacific Islander Legal Outreach (510) 251-2846

310 8th Street, Suite 305, Oakland, CA 94607

Immigration; eviction defense, including mediating settlements and court representation on a case-by-case basis

Bay Area Legal Aid (800) 551-5554

1735 Telegraph Ave., Oakland, CA 94612

Family law; Domestic Violence Restraining Orders; public benefits; housing rights; re-entry success; re-entry custody issues; veterans; SSI/disability; consumer rights (Bay Point and Richmond only)

Centro Legal de La Raza (510) 437-1554

3400 E. 12th St., Oakland, CA 94601

Immigration services; pre-eviction advocacy; eviction defense; workers' rights and representation

East Bay Community Law Center (510) 548-4040

2921 Adeline St., Berkeley, CA 94703

Eviction defense for low-income tenants living in Oakland, Berkeley, Emeryville, and Alameda; consumer rights; record expungements; youth justice (juvenile court cases, sealing juvenile case records, expulsions); personal debt; immigration; health law/HIV services

Eviction Defense Center (510) 452-4541

350 Frank H. Ogawa Plaza #703, Oakland, CA 94612

Eviction defense, including court representation, for tenants living in Alameda County; rental assistance for Berkeley residents; Consults for Richmond and Berkeley residents for housing assistance

Family Violence Law Center (510) 208-0220

Domestic Violence Restraining Orders

Legal Assistance for Seniors (510) 832-3040

333 Hegenberger Road, Ste. 850, Oakland, CA 94621

Age 60+: Elder abuse, housing, consumer law, immigration, health law, and public benefits; Age 50+: Guardianship; No age limit: Limited conservatorships (pro per only)