

**ATTACHMENT 14
TECHNICAL PROPOSAL**

Instructions: Please complete all sections of this template.

Prospective Bidder's Basic Information	
Prospective Bidder's Name: (As shown on most recent W-9)	
Business Address: (Include mailing address if different)	
Telephone Number:	
Fax Number:	
Email Address:	
Federal Tax Identification Number: Note: if the Prospective Bidder is a sole proprietor using his or her social security number, the social security number will be required before finalizing a contract.	

Prospective Bidder's Designated Representative	
Name:	
Title:	
Address:	
Telephone Number:	
Email Address:	

Questionnaire

Instructions: Please provide a detailed response to the items below. Any incomplete technical proposal lacking a detailed response may be deemed non-responsive. The evaluation team will be evaluating all proposals submitted based on their ability to provide all products and services requested by the Court in this RFP. The vendor's ability to meet the requirements provided in **Section 2.0 Description of Services and Deliverables**.

Please attach a separate sheet with your responses.

1. Please describe your organizational expertise in preparing Information Technology (IT) Disaster Recovery Plans and associated assessments of IT departments. What makes you an ideal consultative service provider for this engagement? (Please share any industry certifications, accreditations, or awards that you believe would be relevant).
2. This Request for Proposal (RFP) is seeking consultative services to effectively provide an assessment of current IT Disaster Recovery capabilities of the Court and provide recommendations based on the assessment to align capabilities with the Court's overall Continuity of Operations Plan (COOP). Please describe the process(es) you would use to assess IT capabilities. What Court resources and access would you require for a successful assessment? How would you structure your reported findings and/or recommendations?
3. Throughout this engagement, what procedure would you provide for problem resolution, and do you have an escalation process? Please identify a point of contact for problem resolution and escalation process.
4. Can you please describe your company's internal training process or managed learning? How do you ensure that your staff expertise is current (up to date) and relevant?
5. How will you ensure compliance with the security policies, procedures, and work specifications of the Court? How can you assure the Court that any confidential or potential CJIS information is protected as it relates to this engagement?