

Interview and Demonstration - Learning Management System (LMS)

Attachment 17

Area	Question	Max Points
Training Access & Flexibility	Please demonstrate your ready-to-use training content. How can staff and managers self-assign, explore, and track progress? How will you make cross-training and onboarding easier and faster?	4
Optimizing Our Training Team	Please explain how your Learning Management System will enable our Training Team to create, manage, and deliver high-impact training across the Court in a unified system.	4
Tracking Skills & Certification	Please demonstrate how your Learning Management System will provide the Court with full visibility into staff certifications, training history, and readiness for advancements, supporting workforce development and planning.	4
Support for Managers	Please demonstrate your real-time dashboards and tools that managers can use to assign and monitor training. How will this make it easier to manage performance and support team development?	3
Staff Status Management	Please demonstrate how your Learning Management System will integrate with Workday and Active Directory. Will staff that are on leave or new hires be updated automatically, minimizing errors and workload?	3
Compliance & Reporting	Please provide examples of some audit-ready, customizable reports. Will compliance, professional development, and required training status be available in seconds?	3
Notifications	Please explain how your Learning Management System provides accurate, customizable alerts for managers and staff. Does your LMS provide activity-based reminders (e.g., when approval is needed) to help drive timely action?	3
User Experience	Please demonstrate your Learning Management System user-friendly design, with mobile access if applicable. Does your LMS provide certificates, progress tracking, and have achievements reflect actual learning outcomes?	3
Vendor Support	Please explain your reliability as a vendor. How would you define your service standards, responsive support, and ongoing system enhancements?	3
Total		30