## Superior Court of California COUNTY OF ALAMEDA



Charles A. Smiley III, Presiding Judge Thomas Nixon, Assistant Presiding Judge Chad Finke, Executive Officer

> René C. Davidson Courthouse 1225 Fallon Street Oakland, California 94612

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## FOR IMMEDIATE RELEASE

Monday, July 18, 2022

OAKLAND, CALIFORNIA: Superior Court of Alameda County transitions all remote proceedings to Zoom and begins taking online appointments for Civil and Family clerk's offices.

The Superior Court of Alameda County (Court) announced today that it has begun the process of transitioning all remote proceedings to Zoom. The transition follows the 2021 decision of the Judicial Council of California to fund Zoom licenses for all superior courts through Fiscal Year 2023-24.

The transition will happen in phases, with different case types migrating to Zoom at different times. The Court has created a <u>dedicated web page</u> with specific information about each case type, including how litigants will receive notice of Zoom information for their proceedings.

The Court also announced that on July 11, 2022, it launched an <u>online</u> <u>appointment service</u> for the Family clerk's office at the Hayward Hall of Justice and the Civil clerk's office at the Rene C. Davidson courthouse in Oakland. To avoid waiting in line, the public can book appointments from the Court's website from the online services tab. Appointments can also be made via telephone by calling the respective clerk's office.

Once an appointment has been booked, the Court will send a text or email confirmation of the appointment, and will also send a reminder message 24 hours before the appointment. The reminder message will contain a check in link that can be clicked upon arrival at the courthouse, avoiding the need to wait in line to check in physically at clerk's window.

The Court is confident that the ability to make online appointments for clerk's office services and check in remotely will make the process much more efficient for court users, and will promote public health and safety by reducing crowded lines in the courthouses. The Court is working to offer additional services by appointment—including in its Self-Help Center—later this year.

For additional information related to the Court's COVID response, please see our dedicated <u>COVID-19 page</u>, and please follow <u>@AlamedaSuperior</u> on Twitter for immediate updates.