

RFP Title: **Audio-Video and IT Equipment: Installation, Maintenance and Repair Services**

RFP Number: **SC 1901.2024.1.JG**

ATTACHMENT 12
FORM FOR VENDOR QUESTION SUBMISSION

Q #	Questions	RFP Reference (Document & Page- Section-Item)	Answers
1	According to No. 3 qualification, stating that the contractor must have business licenses in both State of California and County of Alameda, is it possible to only possess State of California business license to pursue this bid?		Prospective Bidders are required to have both business licenses in the State of California and in the County of Alameda.
2	Can provide any Engineer estimate/estimated budget price for this bid?		There is no project for this bid. This bid is for the hourly rates, minimum time, travel rates when providing service to the court.
3	Do we need to provide a design of the AV system with equipment list and price in this bid? Or will the AV system design and equipment list for all the spaces be develop by the winning bidder?		This RFP is for maintenance and support for existing systems but may include work that may need design services provided by the vendor.
4	How do you want the arrangement of the loner equipment to be? Does the AV Contractor need to have on-stock of the AV equipment that will be loaned to the client in case an AV equipment fails or needs repair? Please clarify?		The vendor would need equipment on hand that is the same or similar to the existing equipment that can replace defective equipment while the defective equipment is being serviced.
5	Is Electrical works part of the scope of service?		No.
6	During maintenance, is the contractor required to provide service units as a temporary replacement for units being repaired?		Yes.

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7	Do the services includes removal of existing systems?		Yes.
8	Could you please specify the desired length of maintenance and support services you expect for the products and services involved in the project		This RFP is not actually for a specific project but for maintenance and support in general. The Contract is for 1 year, with options to extend to June 2029.
9	Can you provide a list of equipment per each location included in the RFP		The Court's courthouses do not have the same sound equipment. But in general, the Court uses Shure microphones, Extron controllers, Crestron controllers, and Polycom equipment.
10	In Attachment 6 – Payee Data Record, under the section for court contact, we do not have any contacts. Should we leave it blank?		The Court will fill this portion of the Payee Data Record form in, please leave it blank.
11	What are the qualifications and licenses required for this opportunity (C7,C10,B, C33)?		<p>Desirable certifications are the following:</p> <ul style="list-style-type: none"> - Certified Audio Engineer - Certified Technology Specialist - Extron AV Associate - Commercial Audio Technician - Crestron Certified Designer - Polycom Certified Videoconference Engineer - Shure Integrated Systems Certification <p>The awarded Contractor(s) will likely be asked to work with low voltage systems, so a C-7 License would be preferred.</p> <p>A C10, General Contractor's license, or a C33 license is not required for this opportunity.</p>